

## Church Doctor Ministries Statement of Costing

### **Q: What is the approach of Church Doctor Ministries?**

A: Church Doctor is a not-for-profit 501(c)3 ministry (the same as a church).

### **Q: How do you determine the costs?**

A: Consultations/assessments and travel expenses are charged on an at-cost basis.

### **Q: What makes Church Doctor Ministries unique?**

A: The consultation/assessment process of Church Doctor Ministries is the most thorough available. It is based on 40 years of helping churches, which makes it the most experienced process available.

### **Q: What does the consultation/assessment process include?**

A: The consultation/assessment process includes several phases:

- 1) Diagnostic phase: general anonymous surveys given to everyone in church, questionnaires, review of all aspects of the church (finance, website, local demographics, structure, bulletin, newsletter, brochures), staff surveys, senior pastor vision survey, information gathered about the recent and past history of the church, survey among key influencers and leaders.
- 2) On-Site Phase: The on-site visit by the Church Doctor includes interviews, another, different anonymous questionnaire for each interviewee, a complete facility tour, a windshield tour of the community with a realtor, training of host and hostesses for the interview process, introduction/exit interviews with the (senior) pastor, interviews with the program staff, interviews with leaders and participants of adjacent ministries like preschool, daycare, elementary school, soup kitchen, etc., and meetings with major boards or committees.
- 3) A “Next Steps” meeting will be held with key leadership during the on-site visit. It will be directed to long-term direction, vision, and future opportunities for the church.

### **Q: What kind of report do we receive?**

A: A written report will be developed by the Church Doctor. It will include analytical insights (graphically displayed), consultant assessment, diagnosis and analysis, as well as recommendations. The written report includes a summary of recommendations by topic, a sample Action Plan template, census data, and a comprehensive crosstab report of

independent variables. The Church Doctor also writes personal and confidential letters to all individuals who would benefit from personal directives that are not appropriate for the public report.

**Q: Is there a follow-up visit to the church?**

A: The Church Doctor returns for an Oral Report to the congregation, which includes visual graphics and a Q & A session. If it is well-publicized, this serves as a catalytic event that raises excitement and hope, as well as increased involvement and financial giving.

**Q: Will the Church Doctor help us toward the next step?**

A: During the return visit for the Oral Report, the Church Doctor meets with key leaders to focus on areas of church health. This issue leads to the concept of a spiritual formation journey in the church.

**Q: How do we know we are moving in the right direction?**

A: The Church Doctor receives your Action Plans approximately 90 days after the Oral Report, reads them thoroughly, and responds, in writing, to each Action Plan requiring a comment.

**Q: What help can we expect in the future?**

A: Your Church Doctor will initiate a follow-up phone call with the (senior) pastor, by appointment, at 6 months and again at 12 months following the Oral Report.

**Q: What if we are implementing some recommendations 5 years from now?**

A: Your Church Doctor is available by e-mail or phone, at no further cost, for as long as you church is executing Action Plans generated from the consultation/assessment.

**Q: How can we be assured of the fiscal integrity of Church Doctor Ministries?**

A: Church Doctor Ministries is a member in good standing of the Evangelical Council for Financial Accountability.